

Hamburg Cruise Market Development and Passenger Forecast



Hamburg Cruise Passenger Forecast



Agenda

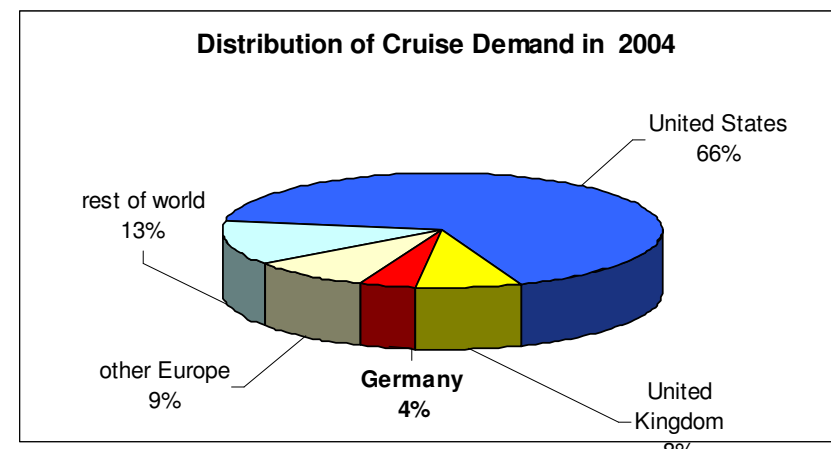
1. Background and Objectives
2. Market Analysis
3. Traffic Forecast
4. Possible Sites for New Berths / Terminal

Background and Objectives of Study

- Hamburg Cruise Centre opened in 2004 and has boosted cruise traffic in Hamburg.
- From the background of worldwide growth in the cruise market it is likely that German cruise passenger demand will continue to increase over the next years.
- Hamburg Cruise Centre has two berths, allowing for a combined maximum ship length of 520 m.
- The number of large cruise ships calling at Hamburg is increasing and the simultaneous berthing of these ships is not possible at the existing Terminal.
- The existing two berths will not be sufficient to cope with expected future market development. There is a risk that cruise operators will skip Hamburg and instead call at other ports in the region.
- From the above background Hamburg Cruise Centre has entrusted HPC Hamburg Port Consulting GmbH with the preparation of a market study and passenger forecast.

Development World Cruise Market

- In 2005 worldwide number of cruise passengers amounted to 14.4 million. For the year 2010 18.8 million and for 2015 a further increase of up to 25 million passengers are expected.
- The most important cruise markets are the US with up to 10 million passengers annually, followed by the UK with approx. 1.1 million.
- Germany ranks third with approx. 600,000 passengers in 2005 (2004: 551,000).
- In Germany cruise tourism has only 2% share on total holiday travel market.



Development German Cruise Market

- From the mid 1990ies the number of German cruise passengers has more than doubled.
- The average annual growth rate in the German cruise market was at around 10%, while the total tourism industry only increased by approx. 4% p.a.
- Northern Europe as cruise destination has continuously increased its attractiveness for German passengers.
- In 2004 it accounted for 27% of all German cruise passenger movements (2003: 25%).

conclusion: worldwide cruise industry shows a strong growth trend.
 German cruise market is expected to have an even higher growth potential.



Cruise Passenger Arrivals in German Ports

Cruise ships regularly call at the following German ports:

Development of Cruise Passenger Movements

Embarking / disembarking: double, Transit call: single

Region / Port	1995	2000	2001	2002	2003	2004	2005
North Sea							
Bremerhaven	44,000	55,076	59,157	52,634	63,170	70,000	72,000
Hamburg	15,259	23,090	16,584	25,452	27,646	27,989	38,149
Cuxhaven	8,430	7,442	8,820	10,282	20,000	n.a.	25,000
Baltic Sea							
Kiel	n.a.	48,033	51,128	52,227	93,172	128,500	132,000
Lübeck / Travemünde	n.a.	23,300	16,000	11,940	10,030	n.a.	n.a.
Rostock	n.a.	52,662	69,499	77,656	95,092	92,209	124,500
Total	67,689	209,603	221,188	230,191	309,110	318,698	391,649

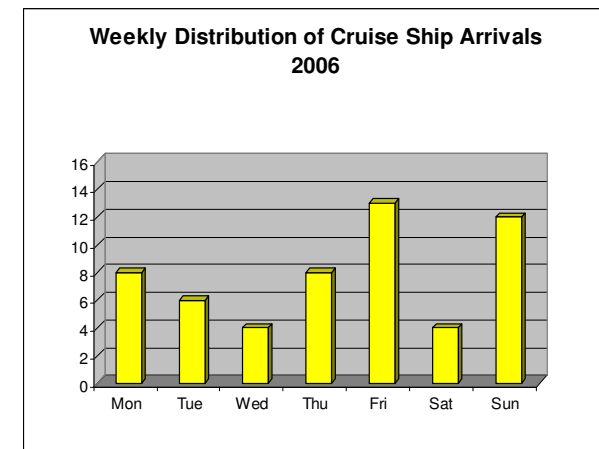
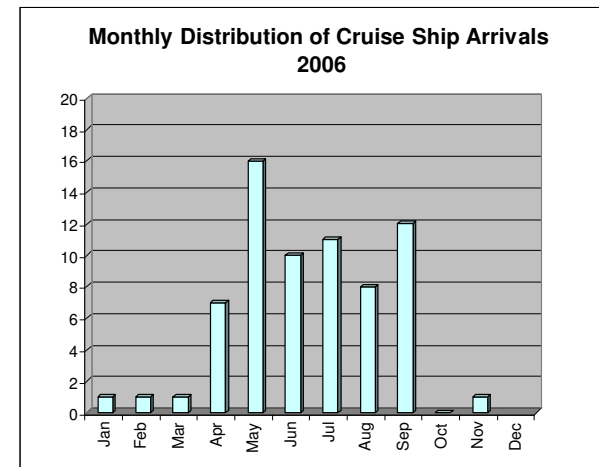
source: G.P Wild, Feb. 2006

- Over the past ten years cruise passenger arrivals in German ports have increased by almost 600%
- The Baltic Sea ports of Kiel und Rostock showed the highest growth. Both ports have established as homeports in recent years.
- Currently, Hamburg has a market share of less than 10%.
- Nevertheless, passenger growth in Hamburg in 2005 was considerably higher than in the other North Sea port of Bremerhaven and Cuxhaven.

Development of Cruise Arrivals in Hamburg

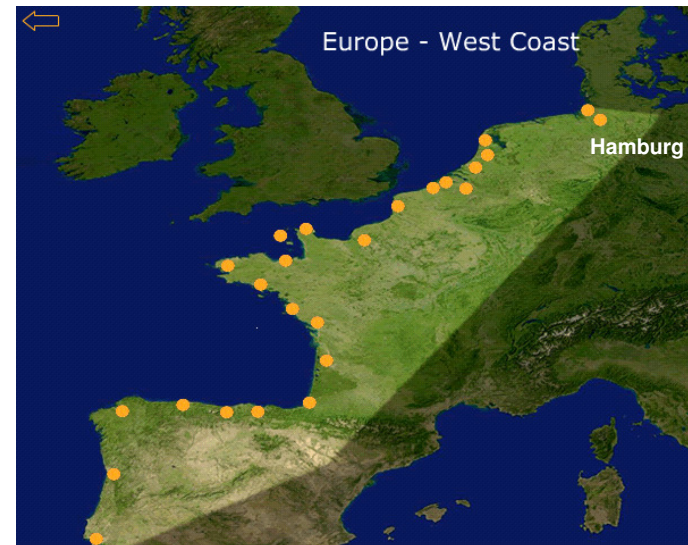
Cruise ship arrivals in Hamburg have more than doubled in only one-year time period:

- In 2005 Hamburg Cruise Centre operated 26 cruise ships with 38,149 passengers.
 - In 2006 68 ships with 81,724 passengers arrived.
 - Main season: May to September
 - Most frequented days: Friday and Sunday
- For 2007 82 cruise ship arrivals are scheduled (as per 18.05.07)



Cruise Destination Hamburg

- Hamburg is located along the major North European cruise itineraries:
 - Western Europe Atlantic coast until Lisbon
 - British Isles, Channel Coast, Scotland
 - Southern Norway and North East Atlantic (Iceland, Spitsbergen, North Cape)
- Hamburg is called during voyages from the Mediterranean to the Baltic Sea (seasonal repositioning of ships).
- Hamburg is frequently called during maiden voyages and for introducing ships in the North European cruise market (e.g. Freedom of the Seas, QM2).



Hamburg Cruise Voyage Characteristics

- Most common cruise voyages offered with homeport Hamburg are either two-weeks or 10 nights.
- There is a trend towards shorter cruises with 3 to 4 days duration, mainly as long weekend or over public holidays (e.g. Labour Day, Ascension Day, Pentecost).
- 7-day cruises – typical for Baltic and Mediterranean Sea – are not featured for Hamburg, because the most attractive destinations, namely Norway and Iceland due to their distance require longer journeys.
- In average cruise ships stay in Hamburg for a time period of between 10 and 12 hours (arrival in the morning between 6:00 and 9:00 hrs, departure in the evening between 18:00 and 20:00 hrs).

Other Cruise Market Characteristics

Season in North Europe:

- Main Season from April to September .
- Almost no cruise activities from October to March (due to weather conditions).
- Cruise operators are trying to extend season by introducing new products, e.g. Spa-Cruises or “theme” cruises („Christmas Shopping“).
- Ships increasingly become a destination on themselves (on-board attractions, “party ships”).

Development of ship sizes:

- The average size and passenger capacity of new ships ordered is constantly increasing, due to scale economies.
- Most new-built ships have a size of between 70,000 to 150,000 GT and lower berths capacity of 2,500 to 3,500.
- The length overall is often exceeding 260 m (critical ship length at Hamburg Cruise Centre).

Berth Situation at Hamburg Cruise Centre

- Existing two berths not sufficiently dimensioned to cope with expected market development:
 - Maximum total length of ships berthing is 520 m (two ships up to 260 m)
 - Limitations occur, once LOA of ships exceed 260 m.
 - Example: Ship with LOA of 350 m (QM2) berthing at western quay, maximum ship with LOA of 175 m possible at eastern quay.

- Simultaneous berthing of two large cruise ships is not possible.

- Bottlenecks can already be observed at Hamburg Cruise Centre:
 - On September 18th 2006 four cruise ships arrived at Hamburg. One ship was berthed at O'swaldkai. Another ship berthed at Überseebrücke.
 - Simultaneous arrivals of more than two ships will increase in future.

Forecasting Methodology

- Two workshops with cruise industry experts, analysing and discussing future market strategies for the German cruise market.
- Definition of market scenarios (Base Case, Optimistic, Pessimistic).
- Assumptions regarding scheduled and random ship arrival patterns.
- Forecast of ship arrivals at Hamburg for the time period 2008 to 2010
- Final discussion of forecasting results and underlying assumption with largest operators on the German cruise market.
- Extension of forecasting horizon to 2020, based on existing studies and projections for the North European cruise sector.
- Projection of cruise passenger arrivals in Hamburg up to the year 2020 (only Base Case scenario).

Expected Development in 2007

As per 18.05.07 82 cruise ship arrivals, of which:

- Five cruise operators with passenger turnaround in Hamburg:
 - Two operators (A and B) from „contemporary“ market segment totalling 31 arrivals.
 - Two operators from “premium” (F, G) and one operator from “luxury” market segment (E) totalling 21 ship arrivals.
- 10 ships with turnaround
- 20 calls

operator / market segment*	ship length overall (m)	passenger capacity lower berths	2007 (as per 18.05.07)	
			turnaround	call
operator A / Contemporary	250	2,000	7	
	200	1,600	17	
operator B / Contemporary	290	2,100	7	
operator C / Contemporary	250	1,600	3	
operator D / Premium	200	800		1
operator E / Luxury	200	400	6	
	120	180	6	
operator F / Premium	175	550	6	
operator G / Premium	345	2,600	2	
	300	1,800	1	1
<u>Calls:</u>				
introduction / newbuilt	340	3,600		
introduction / newbuilt	300	2,400		1
positioning Med - Baltic	270	2,700	2	
other	180	500	5	17
subtotal other calls			7	18
Turnaround / Call			62	20
TOTAL				82

* according to T. Peisley / Seadtrade 2006

Projection for 2008 (Base Case)

Total of 100 ship arrivals, i.e. increase by 28 arrivals:

- 7 Operators with turnaround in Hamburg
 - One additional operator in “contemporary” market segment (C) starting with 10 turnaround,
 - Established operators (A, B) will continue with 31 arrivals.
 - One additional operator with initially 10 arrivals in premium segment (D) plus 23 arrivals of other premium and luxury brands (E, F, G).
- 26 calls (+ 5)

operator / market segment*	ship length overall (m)	passenger capacity lower berths	2008	
			turnaround	call
operator A / Contemporary	250	2,000	21	
	200	1,600	5	
operator B / Contemporary	290	2,100	5	
operator C / Contemporary	250	1,600	10	
operator D / Premium	200	800	10	
operator E / Luxury	200	400	5	
	120	180	5	
operator F / Premium	175	550	8	
operator G / Premium	345	2,600	3	
	300	1,800	2	
<u>Calls:</u>				
introduction / newbuilt	340	3,600		2
introduction / newbuilt	300	2,400		2
positioning Med - Baltic	270	2,700		2
other	180	500		20
subtotal other calls				26
Turnaround / Call			74	26
TOTAL				100

* according to T. Peisley / Seadtrade 2006

Projection for 2009 (Base Case)

Total of 122 ship arrivals, i.e. increase by 22:

- Number of cruise operators with Hamburg as turnaround will be same as in 2008 but frequency will increase:
 - Operators A, B, C expected with total of 57 ship arrivals (+ 16).
 - Operator D unchanged with 10 arrivals, but with significantly larger ship (LoA: 290 m, pax: 1.800)
 - Other turnarounds totalling 25 (+ 2).
- 30 calls (+ 4).

operator / market segment*	ship length overall (m)	passenger capacity lower berths	2009	
			turnaround	call
operator A / Contemporary	250	2,000	22	
	200	1,600	10	
operator B / Contemporary	290	2,100	10	
operator C / Contemporary	250	1,600	15	
operator D / Premium	290	1,800	10	
operator E / Luxury	200	400	5	
	120	180	5	
operator F / Premium	175	550	10	
operator G / Premium	345	2,600	3	
	300	1,800	2	
<u>Calls:</u>				
introduction / newbuilt	340	3,600		2
introduction / newbuilt	300	2,400		3
positioning Med - Baltic	270	2,700		3
other	180	500		22
subtotal other calls				30
Turnaround / Call			92	30
TOTAL				122

* according to T. Peisley / Seadtrade 2006

Projection for 2010 (Base Case)

Total of 141 cruise ship arrivals (+ 19):

- Number of operators and ship size expected to remain unchanged:
 - Operators A, B, C will increase their frequency to 70 turnarounds (+ 13).
 - Operator D 12 turnarounds (+ 2),
 - 25 turnarounds of other operators.
- 34 calls (+ 4).

operator / market segment*	ship length overall (m)	passenger capacity lower berths	2010	
			turnaround	call
operator A / Contemporary	250	2,000	22	
	200	1,600	12	
operator B / Contemporary	290	2,100	16	
operator C / Contemporary	250	1,600	20	
operator D / Premium	290	1,800	12	
operator E / Luxury	200	400	5	
	120	180	5	
operator F / Premium	175	550	10	
operator G / Premium	345	2,600	3	
	300	1,800	2	
<u>Calls:</u>				
introduction / newbuilt	340	3,600		2
introduction / newbuilt	300	2,400		4
positioning Med - Baltic	270	2,700		6
other	180	500		22
subtotal other calls				34
Turnaround / Call			107	34
TOTAL				141

* according to T. Peisley / Seadtrade 2006

Ship Arrivals at Hamburg 2007 – 2010 (Base Case)

operator / market segment*	ship length overall (m)	passenger capacity lower berths	2007 <i>(as per 18.05.07)</i>		2008		2009		2010		Rotation
			turnaround	call	turnaround	call	turnaround	call	turnaround	call	
operator A / Contemporary	250	2,000	7		21		22		22		10 days
	200	1,600	17		5		10		12		14 days Sat (from April to mid Sept.)
operator B / Contemporary	290	2,100	7		5		10		16		3-4 days
operator C / Contemporary	250	1,600	3		10		15		20		wöchentlich, Sa.
operator D / Premium	200	800		1	10				12		12 days / 2009: 14 days
	290	1,800					10				
operator E / Luxury	200	400	6		5		5		5		irregular (earliest June)
	120	180	6		5		5		5		
operator F / Premium	175	550	6		8		10		10		10 dary from May to August
operator G / Premium	345	2,600	2		3		3		3		irregular
	300	1,800	1	1	2		2		2		
<u>Calls:</u>											
introduction / newbuilt	340	3,600				2		2		2	irregular / spring or autumn
introduction / newbuilt	300	2,400		1		2		3		4	irregular / spring or autumn
positioning Med - Baltic	270	2,700	2			2		3		6	April / September
other	180	500	5	17		20		22		22	irregular throughout season
subtotal other calls			7	18		26		30		34	
Turnaround / Call			62	20	74	26	92	30	107	34	
TOTAL			82		100		122		141		

* according to T. Peisley / Seadtrade 2006

Traffic Forecast 2007 – 2010 in Optimistic and Pessimistic Scenario

- Optimistic Scenario: 2 additional operators with regular turnaround in Hamburg.

operator / market segment*	ship length overall (m)	passenger capacity lower berths	2007 (as per 18.05.07)		2008		2009		2010		Rotation
			turnaround	call	turnaround	call	turnaround	call	turnaround	call	
operator "new" / Contemporary	250	1,600	-	-	10		15		20		10 - 11 days
operator "established" / Standard	190	580	-	-	5		5		5		May to June 3 - 7 days
	135	440	-	-	5		5		5		June to August 7 days
TOTAL optimistic			82		110		147		166		

- Pessimistic Scenario: One large operator will decide against Hamburg as homeport. Consequently, the number of turnarounds will be lower than in the Base Case 2008 (-10), 2009 (-15) 2010 (-20).

operator / market segment*	ship length overall (m)	passenger capacity lower berths	2007 (as per 18.05.07)		2008		2009		2010	
			turnaround	call	turnaround	call	turnaround	call	turnaround	call
Turnaround / Call			62	20	64	26	77	30	87	34
TOTAL pessimistic			82		90		107		121	

Passenger Forecast (Base Case)

In 2007 arrival of approx. 143,000 passengers is expected (ships announced as per 18.05.07), of which:

- Embarking/ disembarking : 127,000
- Transit call: 16.000

(calculated according to below methodology)

The calculation of passenger movements for the time period 2008 – 2010 has been carried out as followed:

- All calculations based on ships lower berths,
- „turnaround“ passengers calculated with double move (embarking/disembarking),
- Visiting calls single passenger move,
- Average passenger utilisation factor of 85% (very conservative estimate)

Passenger Forecast (Base Case)

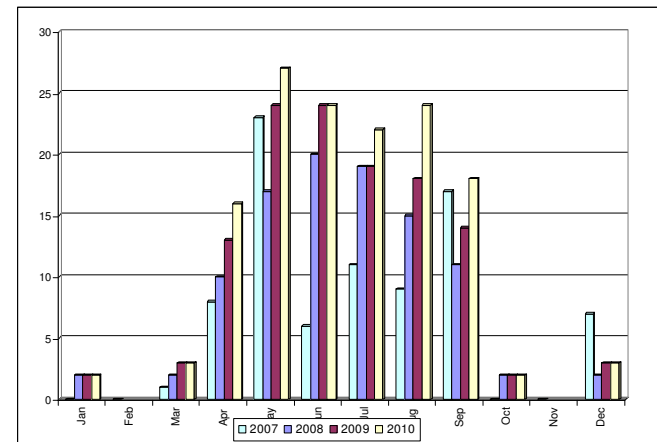
operator / market segment*	ship length overall (m)	passenger capacity lower berths	2008			2009			2010		
			passenger moves			passenger moves			passenger moves		
			turnaround	transit	total	turnaround	transit	total	turnaround	transit	total
operator A / Contemporary	250	2,000	71,400		71,400	74,800		74,800	74,800		74,800
	200	1,600	13,600		13,600	27,200		27,200	32,640		32,640
operator B / Contemporary	290	2,100	17,850		17,850	35,700		35,700	57,120		57,120
operator C / Contemporary	250	1,600	27,200		27,200	40,800		40,800	54,400		54,400
operator D / Premium	200	800	13,600		13,600	30,600		30,600	36,720		36,720
	290	1,800									
operator E / Luxury	200	400	3,400		3,400	3,400		3,400	3,400		3,400
	120	180	1,530		1,530	1,530		1,530	1,530		1,530
operator F / Premium	175	550	7,480		7,480	9,350		9,350	9,350		9,350
operator G / Premium	345	2,600	13,260		13,260	13,260		13,260	13,260		13,260
	300	1,800	6,120		6,120	6,120		6,120	6,120		6,120
<u>Calls:</u>											
introduction / newbuilt	340	3,600		6,120	6,120		6,120	6,120		6,120	6,120
introduction / newbuilt	300	2,400		4,080	4,080		6,120	6,120		8,160	8,160
positioning Med - Baltic	270	2,700		4,590	4,590		6,885	6,885		13,770	13,770
other	180	500		8,500	8,500		9,350	9,350		9,350	9,350
total passengers			175,440	23,290	198,730	242,760	28,475	271,235	289,340	37,400	326,740

Distribution of Ship Arrivals (Base Case)

The future berth capacity needed will strongly depend on ship arrival patterns:

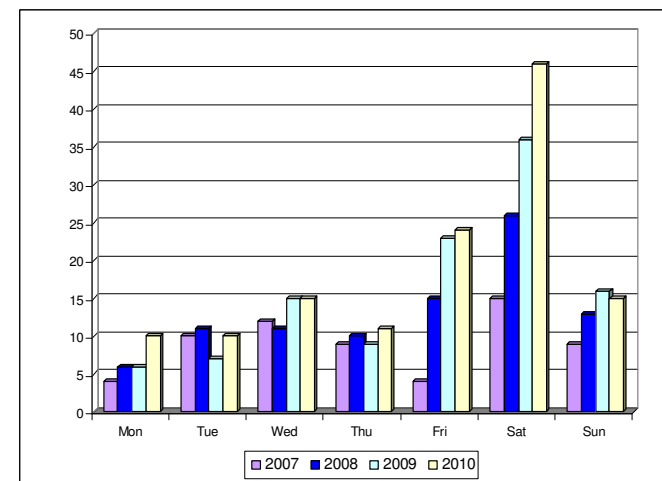
Monthly distribution:

- Seasonality will remain almost unchanged (only few arrivals during winter months)
- Peak season with most ship arrival from April to September



Week-day distribution:

- Uneven distribution throughout the week
- Ships piling up towards end of the week (Friday / Saturday), mainly caused by trend to weekly / fortnightly cruise patterns and short voyages over the weekend
- In 2010 35% of all ship arrivals expected on Saturday (2007: 24%)



Analysis of Forecasting Results

Strong increase in the number of ships with LOA of more than 260 m.

Expected seasonal and week-day distribution of ship arrivals will result in more frequent occurrence of

- 3 ships with simultaneous berthing
- Exceeding of maximum length of 520 m.

	2006	2007	2008	2009	2010
Base Case Scenario					
ships > 260m	4	11	16	33	45
3 simultaneous calls	1	-	4	6	8
total length > 520 m	1	-	7	14	17
percentage large cruise ships	7%	13%	16%	27%	32%
Optimistic Scenario					
ships > 260m	4	11	16	33	45
3 simultaneous calls	1	-	7	14	16
total length > 520 m	1	-	9	22	26
percentage large cruise ships	7%	13%	13%	22%	27%
Pessimistic Scenario					
ships > 260m	4	11	16	33	45
3 simultaneous calls	1	-	-	3	4
total length > 520 m	1	-	4	10	14
percentage large cruise ships	7%	13%	18%	31%	37%

Conclusion:

A third berth in Hamburg, capable to accommodate large cruise ships will be urgently needed.

Hamburg vis-à-vis other North Europe Cruise Ports

Comparison of forecast growth path in Hamburg with past development in main North Europe cruise ports :

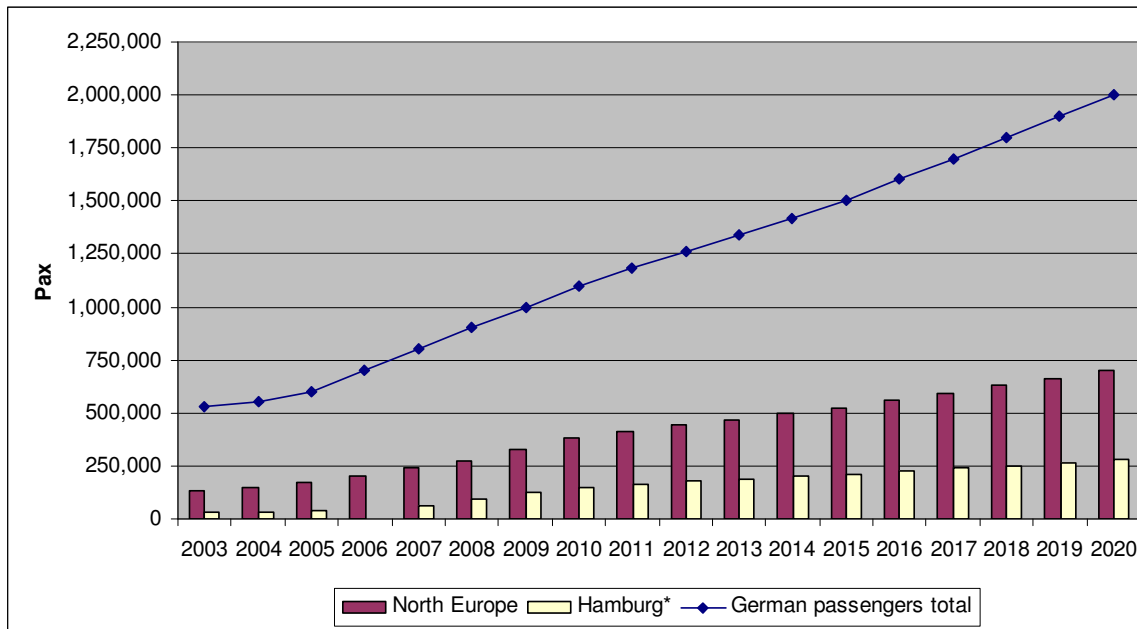
port	2003	2004	2005	Hamburg 2010
ship arrivals				
Amsterdam	86	90	88	141
Copenhagen	246	264	284	
Southampton	214	204	230	
Total North Europe	4,866	5,103	5,572	
passengers				
Amsterdam	95,099	105,422	122,105	327,000
Copenhagen	268,391	320,000	387,412	
Southampton	480,000	532,500	701,000	
Total North Europe	4,190,000	4,650,000	5,350,000	
av. passengers per ship				
Amsterdam	1,106	1,171	1,388	2,319
Copenhagen	1,091	1,212	1,364	
Southampton	2,243	2,610	3,048	
Total North Europe	861	911	960	

source: T. Peisley, Seatrade 2006, HPC calculations

- 2010 forecast with 141 ship arrivals in Hamburg significantly lower than Southampton and Copenhagen in 2003.
- 2010 forecast of approx. 2,300 passengers per ship in Hamburg only slightly higher than Southampton in 2003 (homeport of QM2).

Conclusion: It is expected that Hamburg will make up some ground to other North European ports.

Hamburg Forecast in Comparison with overall German Cruise Passenger Projection



- OCS forecast of 1.1 million passengers in 2010 (all destinations), 1.5 million pax in 2015 and 2 million pax in 2020.
- It is expected that the market share of cruise destination North Europe will increase from 27% in 2004 to 35% in 2010.

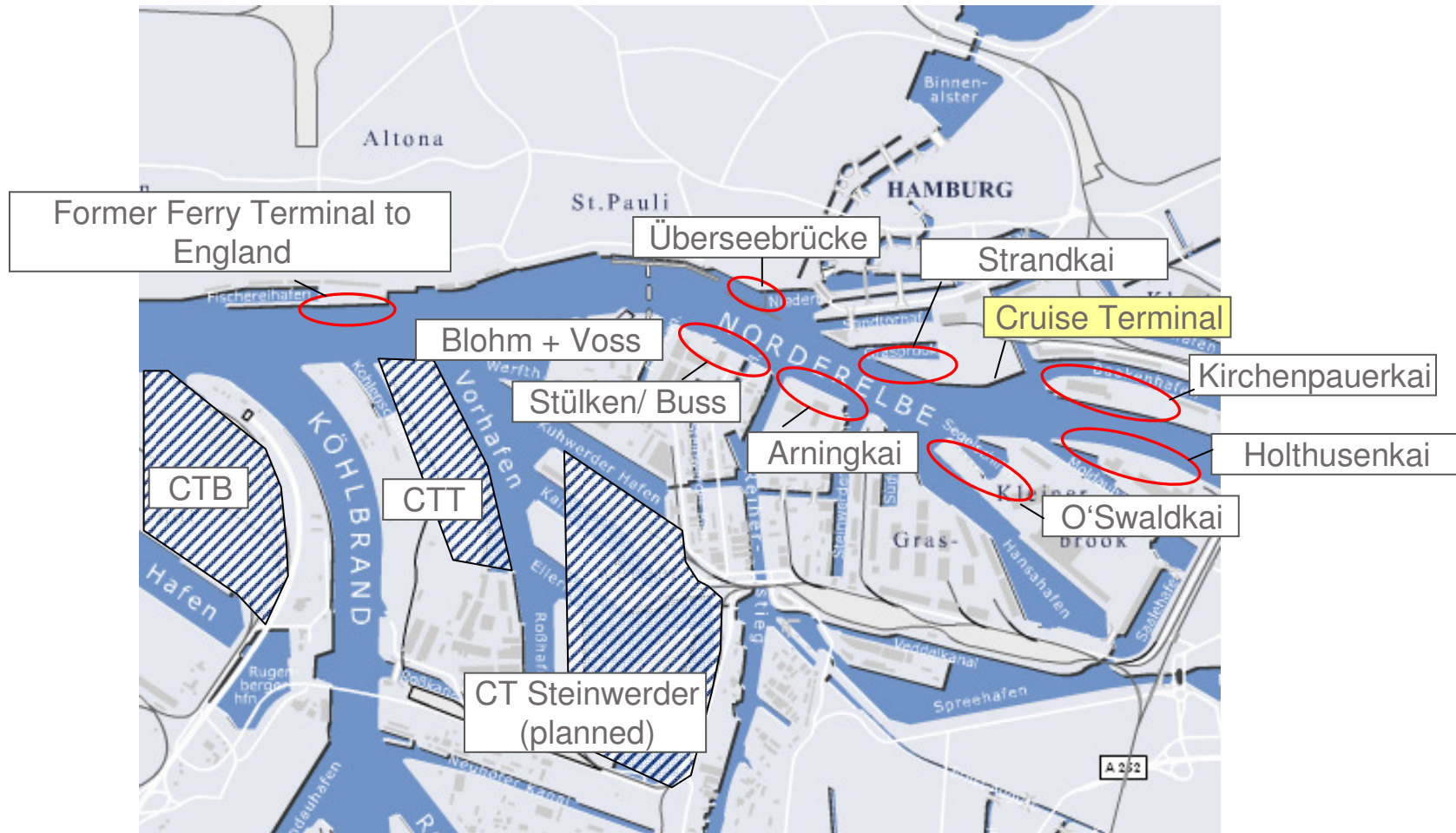
Hamburg market share in terms of passengers in 2004 was 5%. For 2007 an increase to 8% can be expected. It is forecast that this share will further increase to 11% in 2008 and 14% in 2010 (thereafter constant).

Hamburg Cruise Traffic Projection to 2020 (Base Case)

	Forecast (Base Case)				long-term projection	
	2007	2008	2009	2010	2015	2020
passenger moves *	143,000	199,000	271,000	327,000	455,000	606,000
cruise ship arrivals	82	100	122	141	193	253
av. passengers per ship	1,744	1,990	2,221	2,319	2,358	2,395

* embarking /disembarking: double, transit call: single

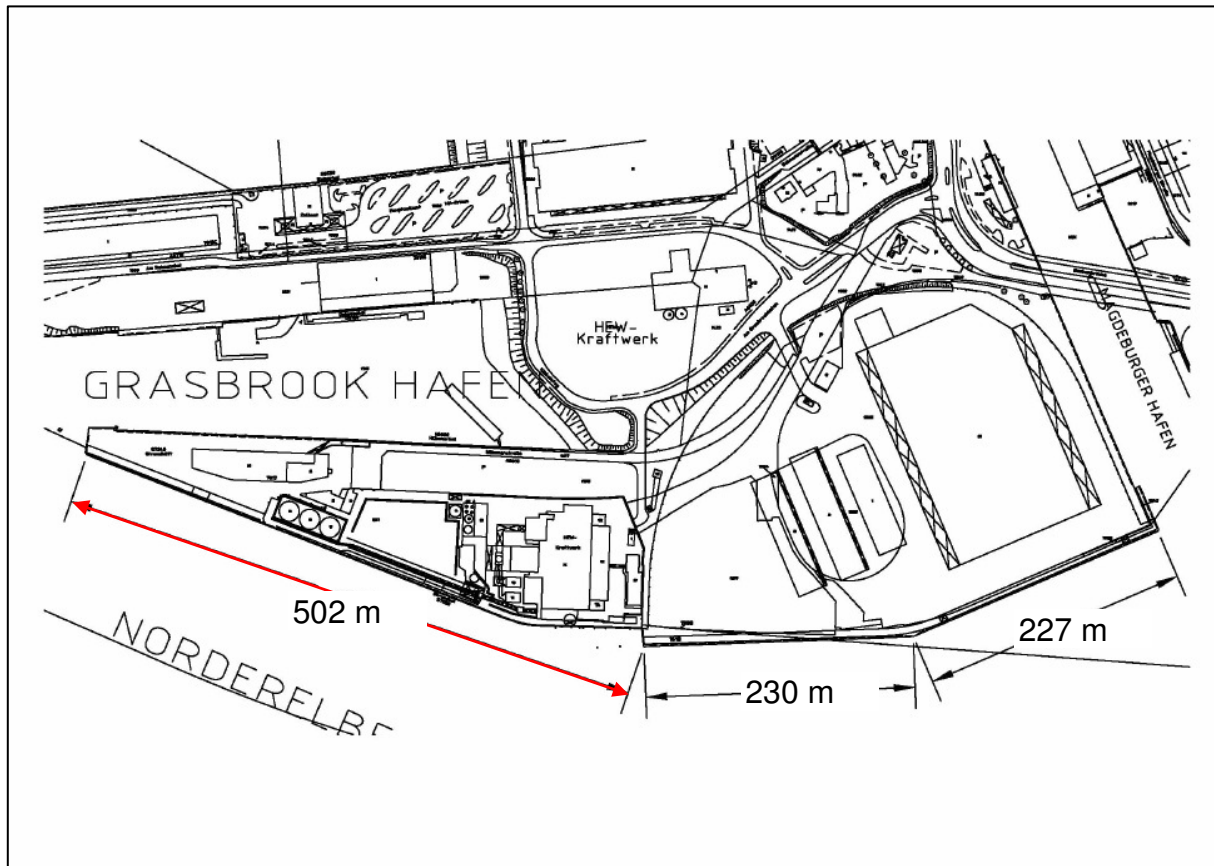
Overview: Possible Cruise Terminal Sites in the Port of Hamburg



Possible Extension existing Cruise Terminal



Extension of Cruise Terminal by Sandtorkai



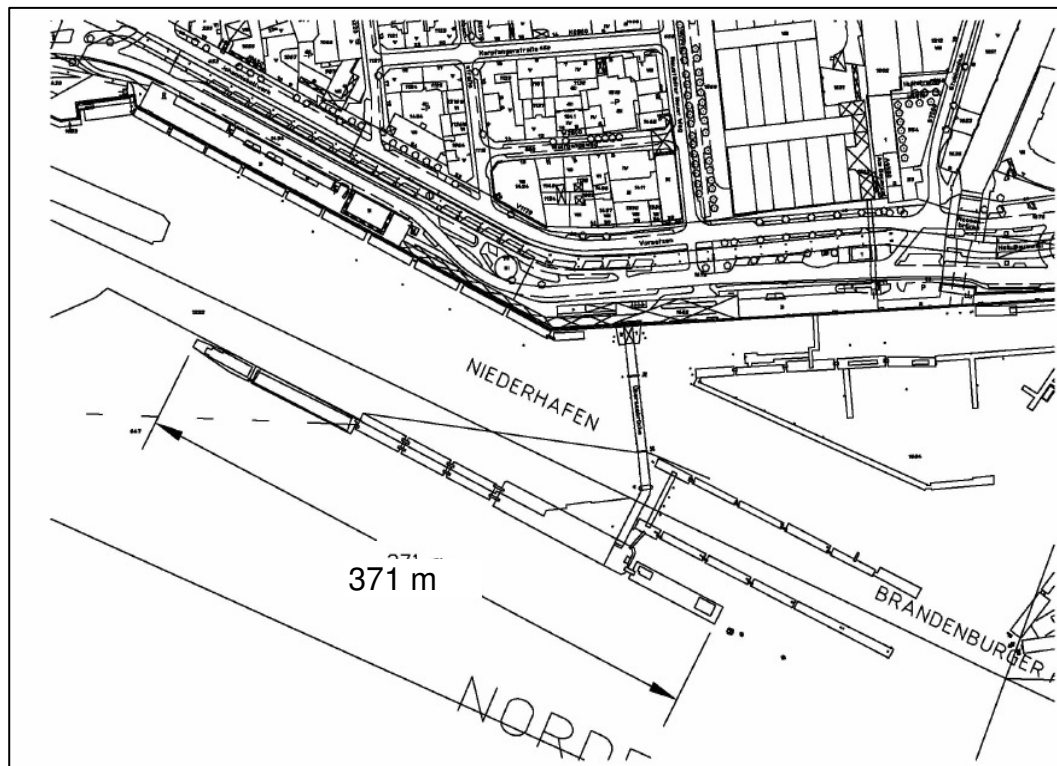
Strengths / Opportunities

- In vicinity of existing Cruise Terminal
- Attractive location within walking distance to city centre
- Traffic connection, incl public transport

Weaknesses/ Obstacles

- Conflict with Harbour City planning (residential areas)
- Existing quay-wall needs rehabilitation

Überseebrücke



Strengths / Opportunities

- Attractive location with excellent connection to public transport (subway)
- Existing (floating) berth
- Rehabilitation works planned

Weaknesses / Obstacles

- Only calls possible (baggage transport /ship supply difficult at site)
- Insufficient parking areas for Busses / Taxis etc.
- During rehabilitation works from 2008 to 2011 only limited utilisation for cruise ships possible

O'Swaldkai



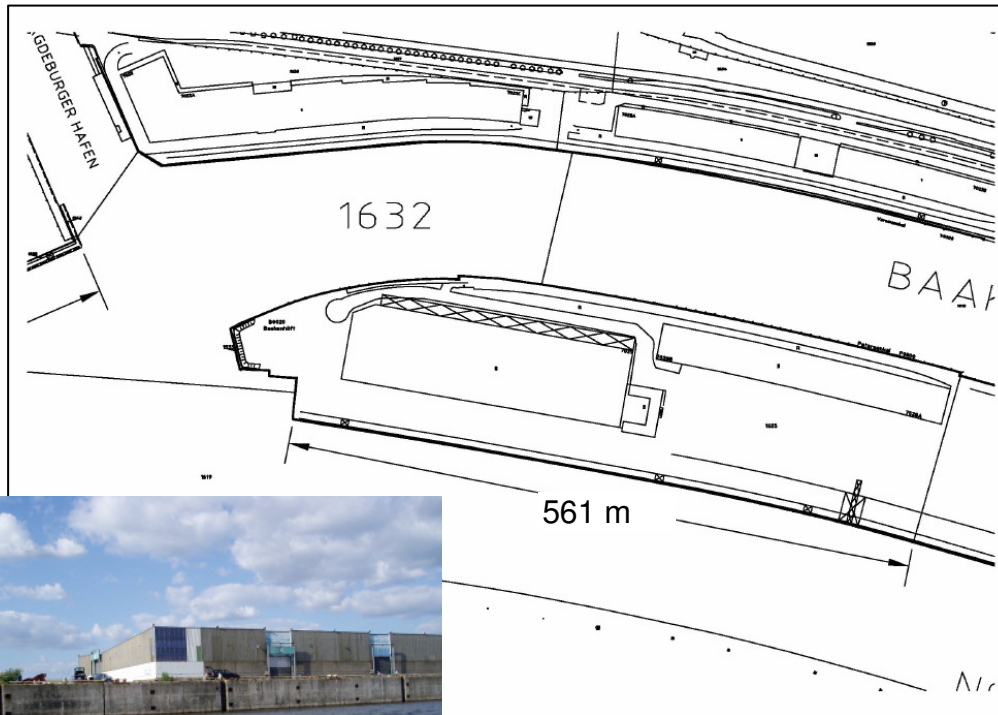
Strengths / Opportunities

- Existing quay wall for large ships
- ISPS certified facility
- Attractive view to city
- Presently utilised as alternative to Cruise Centre

Weaknesses / Obstacles

- Conflict with growing cargo volumes: Higher berth occupancy by cargo vessels reduces time window for cruise ships
- Cargo operations have priority

Kirchenpauerkai



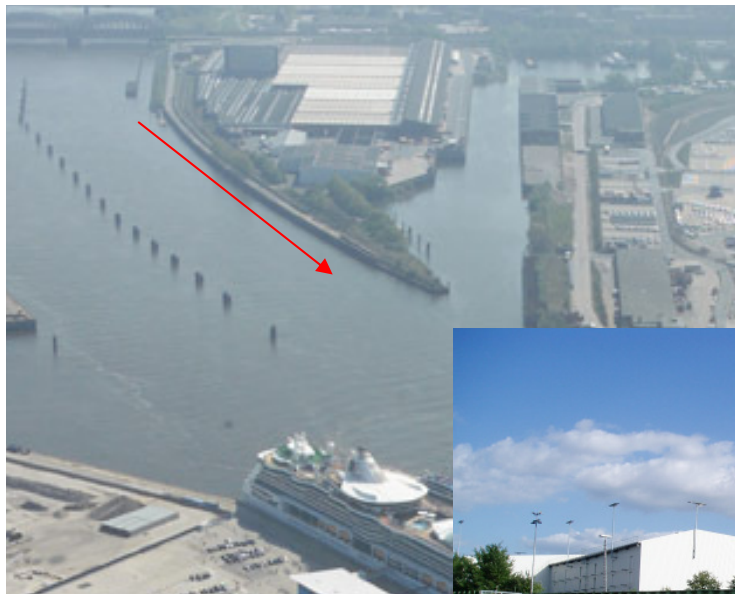
Strengths / Opportunities

- Existing linear quay wall for two berths
- Existing sheds (passenger terminal / parking)
- In the long-term part of Harbour City (presumably from 2010)
- Good road connection to city centre and autobahn

Weaknesses / Obstacles

- Location presently unattractive
- Potential planning conflict with Harbour City and "Living Bridge"

Holthusen kai



Strengths / Opportunities

- Good road connections (to autobahn and city centre)
- Attractive view to city centre and future Harbour City
- Linear quay line of 500 m
- Within planning area of „Jump over Elbe River“

Weaknesses / Obstacles

- Old quay wall with water depth of only 6.30 m
- Existing flood protection walls impede landside access

Arningkai



Strengths / Opportunities

- Existing quay wall
- Attractive view to city and from the city to terminal
- Parking areas and buildings possible

Weaknesses / Obstacles

- Existing industrial complex (long-term lease)
- Unattractive industrial surroundings
- Long road distance to city (alternative: ferry boat)
- Berthing / unberthing of large cruise ships could have impact on Elbe River traffic in the eastern part of Hamburg Port

Former Stülken Ship Yard / Buss



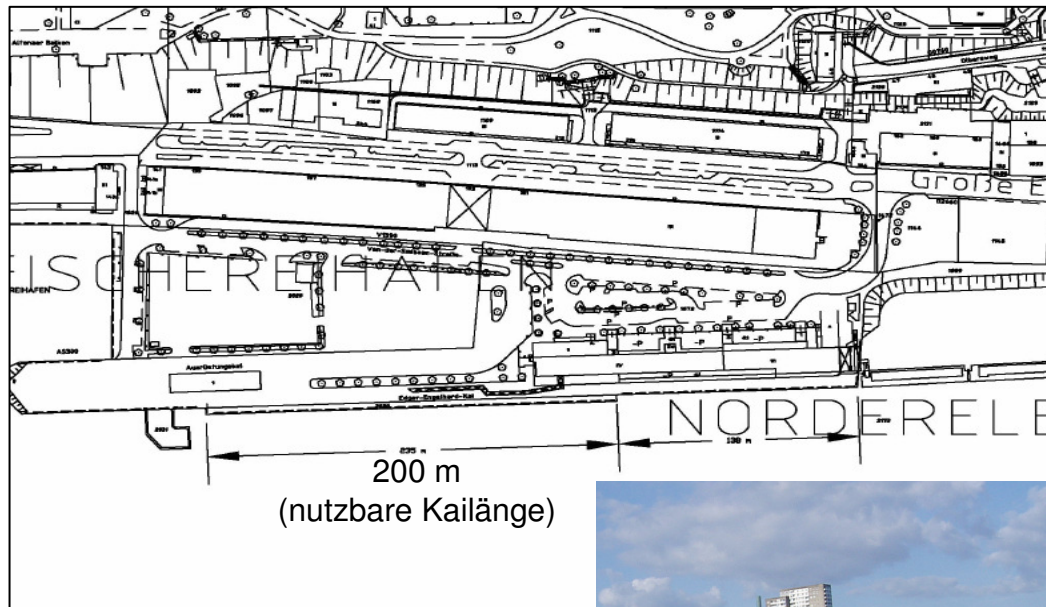
Strengths / Opportunities

- Attractive view to city and from the city to terminal
- Parking areas and buildings possible
- In vicinity to musical theatre Hamburg

Weaknesses / Obstacles

- No existing quay wall (only embankment)
- Long road distance by bus to city centre (alternative: river crossing by ferry boat or old Elbe tunnel for Taxi only)
- Possible limitations for large ships passing to eastern parts of Hamburg Port

Former Ferry Terminal (to England)



Strengths / Opportunities

- Existing quay wall
- Terminal building and parking areas available
- Attractive location

Weaknesses / Obstacles

- Congested roads to city centre
- Other planning authority (District Altona)
- Limited quay length and water depth, requiring berth extension